

Password change

1. Go to: <https://ssp.canda.com>
2. Enter your username (userID)

C&A SELF-SERVICE-PORTAL

If you are a C&A user, enter your C&A credentials .

If you are an external user, enter the credentials that have been provided to you by your C&A contact person.

Username

Login »

3. Click on "Login"
4. You will receive an E-Mail with a link included
5. Click on that link
6. Choose "Password Change"

C&A SELF-SERVICE-PORTAL

If you are a C&A user, enter your C&A credentials .

If you are an external user, enter the credentials that have been provided to you by your C&A contact person.



Password Change »

Password Reset »

7. Enter your old password, enter a new password and repeat that new password
8. Click on "Change password"

C&A SELF-SERVICE-PORTAL

If you are a C&A user, enter your C&A credentials .

If you are an external user, enter the credentials that have been provided to you by your C&A contact person.

Username

Password

New Password

Retry Password



9. Password is changed now

Password Reset

1. Go to: <https://ssp.canda.com>
2. Enter your username (userID)

C&A SELF-SERVICE-PORTAL

If you are a C&A user, enter your C&A credentials .

If you are an external user, enter the credentials that have been provided to you by your C&A contact person.

Username

Login »

3. Click on "Login"
4. You will receive an E-Mail with a link included
5. Click on that link
6. Choose "Password Reset"

C&A SELF-SERVICE-PORTAL

If you are a C&A user, enter your C&A credentials .

If you are an external user, enter the credentials that have been provided to you by your C&A contact person.

Password Change »

Password Reset »

C&A SELF-SERVICE-PORTAL

If you are a C&A user, enter your C&A credentials .

If you are an external user, enter the credentials that have been provided to you by your C&A contact person.

Password reset ok.

An e-mail with further steps and a link has been sent. Please check emails.

7. You will receive an E-Mail with a newly generated password and a link where to change the password
8. Click on that link
9. Enter the newly generated password, enter a new password and repeat that new password
10. Click on "Change password"

C&A SELF-SERVICE-PORTAL

If you are a C&A user, enter your C&A credentials .

If you are an external user, enter the credentials that have been provided to you by your C&A contact person.

Username

Password

New Password

Retry Password

11. Password is changed now